



## Empowering AI Automation & Experience Transformation

NEW YORK, March 25, 2025 /PRNewswire/ -- CafeX ( [cafex.com](https://cafex.com) ) today announced the launch of its latest offering, CafeX AI – the private AI foundation that powers the CafeX Platform and its comprehensive suite of innovative services. This new initiative is underpinned by our unique [AI Experience Transformation](#) strategy, delivering secure, private AI services that drive intelligent automation, robust compliance, and transformative process re-imagination in regulated industries.

CafeX AI is engineered as the foundational layer for the CafeX Platform, providing a unified ecosystem that supports:

- **Secure & Compliant AI Operations:** Enabling organizations to deploy and manage AI-driven workflows that adhere to stringent regulatory standards.
- **Seamless Integration Across Offerings:** Powering the entire suite of CafeX solutions—from advanced analytics and intelligent automation to dynamic reporting—ensuring cohesive and scalable operations.
- **Tailored AI Experience Transformation:** Re-imagining operational processes in sectors like finance, healthcare, pharmaceuticals, secure manufacturing and government, delivering enhanced stakeholder engagement and data-driven decision-making.

### Driving Real AI Solutions at Speed and Scale

"CafeX AI enables development of real AI-powered automations for regulated industries at speed and scale, directly addressing the operational optimization challenges faced by enterprises today. By combining secure private AI services with our innovative approach to AI Experience Transformation, we are setting a new benchmark in solution development speed and value to increase efficiency and agility in regulated industries," remarked Ali Shadman, Chief Strategy Officer at CafeX on the potential of CafeX AI and the CafeX Platform.

### Strategic Partnership with LLMWare.ai on Small Language Models

CafeX AI is also excited to announce a strategic partnership with LLMWare.ai, renowned experts in Small Language Models (SLMs). This collaboration will integrate LLMWare's suite of fine-tuned SLMs into CafeX AI and support the co-development of customized models for various use cases.

"Partnering with CafeX AI allows us to extend our expertise in fine-tuned SLMs to a broader range of applications, ensuring that our models not only power innovative AI solutions but also maintain the highest standards of privacy, security and compliance," said Namee Oberst, Co-Founder of LLMWare. "Together, we will create advanced, tailored SLMs that address specific industry challenges, driving significant improvements in efficiency and performance across regulated sectors."

### The Heart of CafeX's Go-To-Market Strategy

At the core of CafeX's go-to-market approach is our commitment to AI Experience Transformation – a paradigm shift that integrates cognitive technologies with strategic process innovation. Key elements include:



- **Intelligent Automation:** Leveraging machine learning, natural language processing, and real-time analytics to automate complex, compliance-driven tasks.
- **Enhanced Decision-Making:** Empowering organizations with secure data handling and predictive analytics to shift from reactive measures to proactive governance.
- **Stakeholder-Centric Solutions:** Delivering personalized experiences through AI-powered self-service portals and secure communication channels for regulators, customers, and partners.

### **Availability and Forward-Looking Vision**

CafeX AI is now live as the cornerstone of the CafeX Platform. Enterprises eager to harness secure, private AI services and transform their business operations can learn more at [cafex.com](https://cafex.com) or contact our sales team to schedule a demo.

Media Contact: [media@cafex.com](mailto:media@cafex.com)

CafeX is a leading innovator in secure AI solutions, dedicated to transforming operational processes in regulated industries. With CafeX AI as its private AI foundation, the company delivers a comprehensive suite of offerings designed to optimize efficiency, compliance, and decision-making through advanced AI Experience Transformation.

SOURCE CAFEX COMMUNICATIONS INC.